

# Complaints

First Name \*

Last Name \*

Email \*

Phone \*

Company

Complaint, Compliment or General Feedback

Subject \*

Message \*

How would you like us to contact you?

Email  Phone



I'm not a robot



reCAPTCHA  
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**Send Message**

## HOW TO MAKE A COMPLAINT

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At Argus Insurance Company (Europe) Limited, we are committed to providing the best possible service. However, we understand there may be times when we do not meet your expectations. We want all our customers to let us know straight away if they are not satisfied with our services.

We always aim to resolve your complaint quickly and efficiently.

**We want to:**

- Make it easy for you to tell us about your complaint.
- Carry out a full investigation.
- Give your complaint our careful attention.
- Provide a thorough account of our actions.
- Make sure you are satisfied we have handled your complaint fairly.

If you need to forward us a complaint, you may:

- Call us: 356 2342 2000
- Email us: [complaints@argus.mt](mailto:complaints@argus.mt) 
- Form: Complete the Complaints form on our website
- Write to us:

The Complaints Officer,  
Argus Insurance Company (Europe) Limited  
Trident Park, BB Level 5,  
Notabile Gardens, Mdina Road,  
Central Business District Zone 2,  
Birkirkara CBD 2010  
Malta