



## Complaints



First Name \*

First

Last Name \*

Last

Email \*

john@gmail.com

Phone \*

123456789

Company

Company Ltd

Complaint, Compliment or General Feedback

Complaint

Subject \*

Tell us the topic of your feedback

Message \*

Send us a message up to 1,000 characters in length

How would you like us to contact you?



Email



Phone



I'm not a robot



reCAPTCHA  
Privacy - Terms

Send Message

## HOW TO MAKE A COMPLAINT



At Argus Insurance Company (Europe) Limited, we are committed to providing the best possible service. However, we understand there may be times when we do not meet your expectations. We want all our customers to let us know straight away if they are not satisfied with our services.

We always aim to resolve your complaint quickly and efficiently.

**We want to:**

- Make it easy for you to tell us about your complaint.
- Carry out a full investigation.
- Give your complaint our careful attention.
- Provide a thorough account of our actions.
- Make sure you are satisfied we have handled your complaint fairly.

If you need to forward us a complaint, you may:

- Call us: 356 2342 2000
- Email us: [complaints@argus.mt](mailto:complaints@argus.mt)
- Form: Complete the Complaints form on our website
- Write to us:

The Complaints Officer,  
Argus Insurance Company (Europe) Limited  
Trident Park, 8B Level 5,  
Notabile Gardens, Mdina Road,  
Central Business District Zone 2,  
Birkirkara CBD 2010  
Malta